

## Commercial and Industrial – North American Sales

**Equipment Orders:** For inquiries related to:

**Stationary Air Power/Oil Free:** Order entry, pre-order queries, credit/debit adjustments, inventory reports, lead times and issuing of RMA's:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Kristi Kowalski	219-861-5403	<a href="mailto:stationary.order@sullair.com">stationary.order@sullair.com</a>
Customer Service Rep	Ella Taylor		
Machine expedite	Kelly Buhman	219-861-5210	Kelly.buhman@sullair.com

**Aftermarket:** Pre order queries, order entry & status, credit/debit adjustments, CAT network parts invoice and shipping notices:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Kaleigh Hinkle	219-861-5394	<a href="mailto:parts.order@sullair.com">parts.order@sullair.com</a>
Customer Service Rep	Vernolia Garner		
Customer Service Rep	Jennifer Ferencevich		
Customer Service Rep	Benjamin Danielson		

**Order Entry Escalation:** Customer Service Manager - Kevin Reisinger: 219-861-5273 or [kevin.reisinger@sullair.com](mailto:kevin.reisinger@sullair.com)

**Oil Free Application Engineer:** For inquiries related to: Matching product to application, assess non-standard requirements, ensure product will be suitable for applications, generation of performance curves, customer drawings and quotes:

Responsibility	Name	Number	E-Mail
Application Engineer-Oil Free	John Schmitt	219-861-5393	<a href="mailto:oilfree@sullair.com">oilfree@sullair.com</a>
Application Engineer-Oil Free	Sravan Vadithala	219-861-5393	<a href="mailto:oilfree@sullair.com">oilfree@sullair.com</a>



**Aftermarket:** For inquiries related to: Sullinet assistance, parts price and availability, parts RMA's, parts credit/debit adjustments, MSDS form requests, parts and OEM Business, machine manual requests, parts order issues, order status for parts and OEM, expediting and general assistance:

Responsibility	Name	Number	E-Mail
Customer Response Center- Lead	Marcy Waldo	219-861-5200	<a href="mailto:crc@sullair.com">crc@sullair.com</a>
Customer Response Center	Tonya Rasmussen		
Customer Response Center	Erica Jones		
Customer Response Center	JoEllen Pagels		
Customer Response Center	Lyndsie Daikhi		
Customer Response Center	Silvia Novales		

**CRC Escalation:** Customer Service Manager – Kevin Reisinger: 219-861-5273 or [kevin.reisinger@sullair.com](mailto:kevin.reisinger@sullair.com)

**Aftermarket Technical Assistance:** Machine, equipment spare and replacement parts identification, aftermarket kit creation, list price part quotations:

Responsibility	Name	Number	E-Mail
Sales Technician	Steve Phillips	219-861-5391	<a href="mailto:parts.tech@sullair.com">parts.tech@sullair.com</a>
Sales Technician	Kyle Treble		
Sales Technician	Glenda Berrier		
Sales Technician	Marisol Rennie		

**Equipment Technical Sales Support:** For inquiries related to: Inside sales support, machine application assistance, configuration feasibility research and special option quotations:

Responsibility	Name	Number	E-Mail
Stationary Product Specialist, Manager	Mike Green	219-861-5399	<a href="mailto:Equip.ind.tech@sullair.com">Equip.ind.tech@sullair.com</a>
Product Specialist-Stationary	Nate Price		
Product Specialist-Stationary	Chris Snyder		

**Unit OEM: For inquiries related to:** Air end component and part identification, aftermarket REMAN air end and replacement part quotations:

Responsibility	Name	Number	E-Mail
Product Specialist OEM - Lead	Lyle Baker	219-874-1824	<a href="mailto:unit.tech@sullair.com">unit.tech@sullair.com</a>
Product Specialist OEM	Liz Durham		
Product Specialist OEM	James Rasmussen		

**Product Support Escalation:** For Unit/OEM and Rental & Infrastructure, contact Customer Service Manager Tim Brinkman 219-861-4006 or [timothy.brinkman@sullair.com](mailto:timothy.brinkman@sullair.com). For Commercial & Industrial, contact Product Specialist Manager Mike Green at 219-861-4001 or [Michael.green@sullair.com](mailto:Michael.green@sullair.com) and Aftermarket, contact Customer Service Manager Kevin Reisinger at 219-861-5273 or [kevin.reisinger@sullair.com](mailto:kevin.reisinger@sullair.com).

**Technical Service: For inquiries related to:**

**Stationary Air Power Tech Service:** Technical assistance to channel partners and end users, 24/7 assistance available via telephone, email and onsite support per request:

Responsibility	Name	Number	E-Mail
Stationary Air Power Tech-Lead	Tony King	219-861-5673	<a href="mailto:service.department@sullair.com">service.department@sullair.com</a>
Stationary Air Power Tech	Chuck Leverich		
Stationary Air Power Tech	David Wroblewski		
Stationary Air Power Tech	Spencer Hall		
Stationary Air Power Tech	Tyler Lundquist		
Stationary Air Power Tech	Tim Vokes		
Stationary Air Power Tech	Chris Husoen		
Stationary Air Power Tech	Greg Nolan		
Stationary Air Power Tech	Jose Navarro		

**Training: For inquires related to:** Training solutions for channel partners and end users which are available via web, onsite at MCI training facility, and regional locations upon request:

Responsibility	Name	Number	E-Mail
Manager of Training	Taylor Patz	219-861-5623	<a href="mailto:training@sullair.com">training@sullair.com</a>
Instructional Designer-Training	Lucas Phillips		
Trainer-Stationary	Kerry Hogan		

Trainer-Portable	Slade Smith		
	Online Training Modules		<a href="http://www.sullairtraining.com">www.sullairtraining.com</a>

**Service and Training Escalation:** Customer Service Manager – John Skalka 219-861-5149 or [john.skalka@sullair.com](mailto:john.skalka@sullair.com)

**C & I Customer Service Support Escalation:** Contact Director of Sales Support Nan Birmingham at 219-861-5609 or [nanette.birmingham@sullair.com](mailto:nanette.birmingham@sullair.com)

### Marketing Personnel

Responsibility	Name	Number	E-Mail
Product Manager, Stationary Products	Brit Thielemann	773-554-3475	<a href="mailto:brit.thielemann@sullair.com">brit.thielemann@sullair.com</a>
Product Manager, Stationary Products	Balraj Grewal	219-861-5183	<a href="mailto:Balraj.grewal@sullair.com">Balraj.grewal@sullair.com</a>
Air Systems Specialist	David Booth	219-861-5351	<a href="mailto:david.booth@sullair.com">david.booth@sullair.com</a>
Product Manager, Oil Free Rotary Screw Compressors & Centrifugal Compressors	Manhar Grewal	219-688-7334	<a href="mailto:manhar.grewal@sullair.com">manhar.grewal@sullair.com</a>
Sr. Product Manager, Aftermarket	Tim Kruto	773-554-3497	<a href="mailto:timothy.kruto@sullair.com">timothy.kruto@sullair.com</a>
Product Manager, Aftermarket	Ken Kamin	773-554-3506	<a href="mailto:kenneth.kamin@sullair.com">kenneth.kamin@sullair.com</a>
Sr. Manager, Retail Channel, Business Ops & Strategy	Luis Torres	773-554-3523	<a href="mailto:luis.torres@sullair.com">luis.torres@sullair.com</a>
Sr. Manager, Retail Sales	Anthony Stanley	773-383-4804	<a href="mailto:anthony.stanley@sullair.com">anthony.stanley@sullair.com</a>
Strategic Acct. Channel Manager	Nick Loving	773-456-8362	<a href="mailto:nicholas.loving@sullair.com">nicholas.loving@sullair.com</a>
Commercial Systems Manager	Kyle Sanders	219-861-5264	<a href="mailto:Kyle.sanders@sullair.com">Kyle.sanders@sullair.com</a>
S&OP Manager	Mike Strejc	773-441-7822	<a href="mailto:Michael.strejc@sullair.com">Michael.strejc@sullair.com</a>

### Marketing Support:

**For inquiries related to:** tradeshow, press releases, advertising:

[marketing@sullair.com](mailto:marketing@sullair.com)

**For inquiries related to:** co-op submittals, co-op inquiries, co-op approvals:

[co-op@sullair.com](mailto:co-op@sullair.com)

**Warranty:** For inquiries related to: Sullair Warranty System, registration of machines, filing a claim, warranty questions and support:

Responsibility	Name	Number	E-Mail
Warranty Lead	Christopher West	219-861-5320	<a href="mailto:warranty@sullair.com">warranty@sullair.com</a>
Warranty Coordinator	Glenda Pettit		
Warranty Administrator-Stationary	Nick Sulkowski		
Warranty Administrator-Portables/Airends	Paul Whitworth	219-861-5325	<a href="mailto:warranty@sullair.com">warranty@sullair.com</a>
	Sullair Warranty System		<a href="http://warranty.sullair.com">http://warranty.sullair.com</a>

**Warranty Escalation: For Commercial & Industrial, contact Customer Service Manager - John Skalka 219-861-5149 or [john.skalka@sullair.com](mailto:john.skalka@sullair.com)**

**Traffic: For inquiries related to:** freight cost estimates, shipping document copies, transit times, shipping sizes and weights, re-consignment requests:

Responsibility	Traffic Coordinator	Number	E-Mail
Portables & Large Industrials -Domestic, Mexico, Canada, P.R	Abigail Ott	219-861-5365	<a href="mailto:abigail.ott@sullair.com">abigail.ott@sullair.com</a>
Compressors, Dryers, Filters- International	Carol Howard	219-861-5043	<a href="mailto:carol.howard@sullair.com">carol.howard@sullair.com</a>
Small Industrial Compressors, Dryers, Filters, Sullair Argentina and Sullair Del Pacifico	Brooke Murphey	219-861-5005	<a href="mailto:brooke.murphey@sullair.com">brooke.murphey@sullair.com</a>
Airends, Domestic and International	Laurie Lukes	219-861-5035	<a href="mailto:laurie.lukes@sullair.com">laurie.lukes@sullair.com</a>
Domestic and International Parts	Lou Martini	219-861-5052	<a href="mailto:lou.martini@sullair.com">lou.martini@sullair.com</a>

**Traffic, Compliance:** For inquiries related to HTS & ECCN information, Free Trade Agreement Certificates, Manufacturer Affidavits, Country of Origin and Hazmat information:

Responsibility	Name	Number	E-Mail
Traffic, Compliance	Maureen Bejar	219-861-5124	<a href="mailto:maureen.bejar@sullair.com">maureen.bejar@sullair.com</a>
Traffic, Compliance	David Metcalf	219-861-5011	<a href="mailto:david.metcalf@sullair.com">david.metcalf@sullair.com</a>

**Traffic Escalations:** Manager of Traffic - Susan Hannon -219-861-5138 or [susan.hannon@sullair.com](mailto:susan.hannon@sullair.com)

**Credit: For inquiries related to:** Customer account inquiries, customer credit reviews and order releases:

Responsibility	Name	Number	E-Mail
Credit and AR Manager	Mike Tee	773-554-3510	<a href="mailto:michael.tee@sullair.com">michael.tee@sullair.com</a>
AP Manager	Sandy Elick	219-861-4039	<a href="mailto:sandy.elick@sullair.com">sandy.elick@sullair.com</a>
AR Support	Thomas Osborn	219-861-5020	<a href="mailto:thomas.osborn@sullair.com">thomas.osborn@sullair.com</a>

## Rental and Infrastructure – North American Sales

### **Equipment Orders:** For inquiries related to:

**Portable Air Power:** Order entry, pre-order queries, order status for machine, process certificate of origin, CAT network parts invoice and shipping notices, inventory reports, lead times, credit/debit adjustments, issuing of RMA's:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Sandy Rejak	219-861-5627	<a href="mailto:portable.order@sullair.com">portable.order@sullair.com</a>
Machine Expedite	Kelly Buhman	219-861-5210	<a href="mailto:kelly.buhman@sullair.com">kelly.buhman@sullair.com</a>

**Aftermarket:** Pre-order queries, order entry & status, credit/debit adjustments, CAT network parts invoice and shipping notices:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Kaleigh Hinkle	219-861-5394	<a href="mailto:parts.order@sullair.com">parts.order@sullair.com</a>
Customer Service Rep	Vernolia Garner		
Customer Service Rep	Jennifer Ferencevich		
Customer Service Rep	Benjamin Danielson		

**Order Entry Escalation:** Customer Service Manager – Kevin Reisinger: 219-861-5273 or [kevin.reisinger@sullair.com](mailto:kevin.reisinger@sullair.com)

### **Technical Service:** For inquiries related to:

**Portable Air Power Tech Service:** Technical assistance to channel partners and end users, 24/7 assistance available via telephone, email and onsite support per request:

Responsibility	Name	Number	E-Mail
Portable Air Power Tech-Lead	Jeffrey Poe	219-861-5674	<a href="mailto:construction.service@sullair.com">construction.service@sullair.com</a>
Portable Air Power Tech	Robert Brosky		
Portable Air Power-Tech	Morrel Baker		
Portable Air Power-Tech	Justin Dillion		
Portable Air Power-Tech	Matt McCurdy		

**Service Escalation:** Service Manager for Rental and Infrastructure - Paul Whitworth 219-861-5670 or [Corwin.whitworth@sullair.com](mailto:Corwin.whitworth@sullair.com)

**Aftermarket:** For inquiries related to: Sullinet assistance, parts price and availability, parts RMA's, parts credit/debit adjustments, MSDS form requests, parts and OEM Business, machine manual requests, parts order issues, order status for parts and OEM, expediting and general assistance:

Customer Response Center- Lead	Marcy Waldo	219-861-5200	<a href="mailto:crc@sullair.com">crc@sullair.com</a>
Customer Response Center	Tonya Rasmussen		
Customer Response Center	Erica Jones		
Customer Response Center	JoEllen Pagels		
Customer Response Center	Lyndsie Daikhi		
Customer Response Center	Silvia Novales		

**CRC Escalation:** Customer Service Manager – Kevin Reisinger: 219-861-5273 or [kevin.reisinger@sullair.com](mailto:kevin.reisinger@sullair.com)

**Aftermarket Technical Assistance:** Machine, equipment spare and replacement parts identification, aftermarket kit creation, list price part quotations:

Responsibility	Name	Number	E-Mail
Sales Technician-Lead	Lou Gross	219-861-5391	<a href="mailto:parts.tech@sullair.com">parts.tech@sullair.com</a>
Sales Technician	Ralph Grillo		

**Equipment Technical Sales Support:** For inquiries related to: Inside sales support, machine application assistance, configuration feasibility research and special option quotations:

Product Specialist, Portable	Kevin Fogus	219-861-5696	<a href="mailto:Equip.portable.tech@sullair.com">Equip.portable.tech@sullair.com</a>
------------------------------	-------------	--------------	--

**Aftermarket and Equipment Tech. Support Escalation:** Customer Service Manager - Tim Brinkman: 219-861-4006 or [timothy.brinkman@sullair.com](mailto:timothy.brinkman@sullair.com)

### Marketing Personnel

Responsibility	Name	Number	E-Mail
Director of Sales, Portables	Zach Switalski	219-229-5815	<a href="mailto:Zachary.Switalski@sullair.com">Zachary.Switalski@sullair.com</a>
Senior Product Manager, Small Portables & Tools	Nav Sharma	773-554-3514	<a href="mailto:navendu.sharma@sullair.com">navendu.sharma@sullair.com</a>
Product Manager, Large Portables	Justin Tuchscherer	219-617-5408	<a href="mailto:Justin.tuchscherer@sullair.com">Justin.tuchscherer@sullair.com</a>



Sr. Product Manager, Aftermarket	Tim Kruto	773-554-3497	<a href="mailto:timothy.kruto@sullair.com">timothy.kruto@sullair.com</a>
Product Manager, Aftermarket	Ken Kamin	773-554-3506	<a href="mailto:kenneth.kamin@sullair.com">kenneth.kamin@sullair.com</a>
Sr. Manager, Retail Channel, Business Ops & Strategy	Louis Torres	773-554-3523	<a href="mailto:louis.torres@sullair.com">louis.torres@sullair.com</a>
Sr. Manager, Retail Sales	Anthony Stanley	773-383-4804	<a href="mailto:Anthony.stanley@sullair.com">Anthony.stanley@sullair.com</a>
Product Manager, Portable Remanufacturing	Brian Waldo	218-861-5362	<a href="mailto:brian.waldo@sullair.com">brian.waldo@sullair.com</a>
Strategic Acct. Channel Manager	Nick Loving	773-456-8362	<a href="mailto:nicholas.loving@sullair.com">nicholas.loving@sullair.com</a>
Commercial Systems Manager	Kyle Sanders	219-861-5264	<a href="mailto:Kyle.sanders@sullair.com">Kyle.sanders@sullair.com</a>
S&OP Manager	Mike Strejc	773-554-3469	<a href="mailto:Michael.Strejc@sullair.com">Michael.Strejc@sullair.com</a>