

Commercial and Industrial – North American Sales

Equipment Orders: For inquiries related to:

Stationary Air Power/Oil Free: Order entry, pre-order queries, credit/debit adjustments, inventory reports, lead times and issuing of RMA's:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Kristi Kowalski	219-861-5403	stationary.order@sullair.com
Customer Service Rep	Ella Taylor		
Customer Service Rep	Natalie Ward		
Machine expedite	Kelly Buhman	219-861-5210	Kelly.buhman@sullair.com

Aftermarket: Pre order queries, order entry & price availability, credit/debit adjustments, CAT network parts invoice and shipping notices:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Kaleigh Hinkle	219-861-5394	parts.order@sullair.com
Customer Service Rep	Vernolia Garner		
Customer Service Rep	Jennifer Ferencevich		
Customer Service Rep	Benjamin Danielson		

Order Entry Escalation: Customer Service Manager - Kevin Reisinger: 219-861-5273 or kevin.reisinger@sullair.com

Oil Free Application Engineer: For inquiries related to: Matching product to application, assess non-standard requirements, ensure product will be suitable for applications, generation of performance curves, customer drawings and quotes:

Responsibility	Name	Number	E-Mail
Application Engineer-Oil Free	John Schmitt	219-861-5393	oilfree@sullair.com
Application Engineer-Oil Free	Sravan Vadithala	219-861-5393	oilfree@sullair.com

Aftermarket: For inquiries related to: Sullinet/SmartEquip assistance, parts RMA's, parts credit/debit adjustments, MSDS form requests, parts and OEM Business, machine manual requests, parts order issues, order status for parts and OEM, expediting and general assistance:

Responsibility	Name	Number	E-Mail
Customer Response Center- Lead	Marcy Waldo	219-861-5200	crcc@sullair.com
Customer Response Center	Tonya Rasmussen		
Customer Response Center	Erica Jones		

Customer Response Center	JoEllen Pagels		
Customer Response Center	Lyndsie Daikhi		
Customer Response Center	Silvia Novales		

CRC Escalation: Customer Service Manager – Kevin Reisinger: 219-861-5273 or kevin.reisinger@sullair.com

Aftermarket Technical Assistance: Machine, equipment spare and replacement parts identification, aftermarket kit creation, list price part quotations:

Responsibility	Name	Number	E-Mail
Sales Technician	Steve Phillips	219-861-5391	parts.tech@sullair.com
Sales Technician	Kyle Treble		
Sales Technician	Glenda Berrier		
Sales Technician	Marisol Rennie		

Equipment Technical Sales Support: For inquiries related to: Inside sales support, machine application assistance, configuration feasibility research and special option quotations:

Responsibility	Name	Number	E-Mail
Stationary Product Specialist, Manager	Mike Green	219-861-5399	Equip.ind.tech@sullair.com
Product Specialist-Stationary	Nate Price		
Product Specialist-Stationary	Chris Snyder		

Unit OEM: For inquiries related to: Air end component and part identification, aftermarket REMAN air end and replacement part quotations:

Responsibility	Name	Number	E-Mail
Product Specialist OEM - Lead	Lyle Baker	219-874-1824	unit.tech@sullair.com
Product Specialist OEM	Liz Durham		
Product Specialist OEM	James Rasmussen		

Product Support Escalation: For Unit/OEM and Rental & Infrastructure, contact Customer Service Manager Tim Brinkman 219-861-4006 or timothy.brinkman@sullair.com. For Commercial & Industrial, contact Product Specialist Manager Mike Green at 219-861-4001 or Michael.green@sullair.com and Aftermarket, contact Customer Service Manager Kevin Reisinger at 219-861-5273 or kevin.reisinger@sullair.com.

Technical Service: For inquiries related to:

Stationary Air Power Tech Service: Technical assistance to channel partners and end users, 24/7 assistance available via telephone, email and onsite support per request:

Responsibility	Name	Number	E-Mail



Stationary Air Power Tech-Lead	Tony King	219-861-5673	service.department@sullair.com
Stationary Air Power Tech	Chuck Leverich		
Stationary Air Power Tech	David Wroblewski		
Stationary Air Power Tech	Spencer Hall		
Stationary Air Power Tech	Tyler Lundquist		
Stationary Air Power Tech	Tim Vokes		
Stationary Air Power Tech	Chris Husoen		
Stationary Air Power Tech	Greg Nolan		
Stationary Air Power Tech	Jose Navarro		

Training: For inquires related to: Training solutions for channel partners and end users which are available via web, onsite at MCI training facility, and regional locations upon request:

Responsibility	Name	Number	E-Mail
Training Dept. Lead	Taylor Patz	219-861-5623	training@sullair.com
Instructional Designer-Training	Lucas Phillips		
Trainer-Stationary	Kerry Hogan		
Trainer-Portable	Slade Smith		
	Online Training Modules		www.sullairtraining.com

Service and Training Escalation: Customer Service Manager – John Skalka 219-861-5149 or john.skalka@sullair.com

C & I Customer Service Support Escalation: Contact Director of Sales Support Nan Birmingham at 219-861-5609 or nanette.birmingham@sullair.com

Marketing Personnel

Responsibility	Name	Number	E-Mail
Product Manager, Stationary Products (5-150 HP)	Brit Thielemann	773-554-3475	brit.thielemann@sullair.com
Product Manager, Stationary Products (200 HP & Up)	Balraj Grewal	219-861-5183	Balraj.grewal@sullair.com
Air Systems Specialist	David Booth	219-861-5351	david.booth@sullair.com

Product Manager, Air Treatment Solutions	Heather Sopata	219-861-5037	Heather.sopata@sullair.com
Product Manager, IoT (Air Linx) & Oil Free Products	Manhar Grewal	219-688-7334	manhar.grewal@sullair.com
Sr. Product Manager, Aftermarket	Tim Kruto	773-554-3497	timothy.kruto@sullair.com
Product Manager, Aftermarket	Ken Kamin	773-554-3506	kenneth.kamin@sullair.com
Sr. Manager, Retail Channel, Business Ops & Strategy	Luis Torres	773-554-3523	luis.torres@sullair.com
Sr. Manager, Retail Sales	Anthony Stanley	773-383-4804	anthony.stanley@sullair.com
Channel Senior Manager	Susan Donovan	219-861-5079	Susan.donovan@sullair.com
Channel/Customer Service Specialist	Lyndsie Daikhi	219-861-5326	Lyndsie.daikhi@sullair.com
Commercial Systems Manager	Kyle Sanders	219-861-5264	Kyle.sanders@sullair.com
S&OP Manager	Mike Strejc	773-441-7822	Michael.strejc@sullair.com

Marketing Support:

For inquiries related to: tradeshows, press releases, advertising:

marketing@sullair.com

For inquiries related to: co-op submittals, co-op inquiries, co-op approvals:

co-op@sullair.com

Warranty: For inquiries related to: Sullair Warranty System, registration of machines, filing a claim, warranty questions and support:

Responsibility	Name	Number	E-Mail
Warranty Lead	Christopher West	219-861-5320	warranty@sullair.com
Warranty Coordinator	Glenda Pettit		
Warranty Administrator-Stationary	Nick Sulkowski		
Warranty Administrator-Portables/Airends	Paul Whitworth	219-861-5325	warranty@sullair.com
	Sullair Warranty System		http://warranty.sullair.com

Warranty Escalation: For Commercial & Industrial, contact Customer Service Manager - John Skalka 219-861-5149 or john.skalka@sullair.com

Traffic: For inquiries related to: freight cost estimates, shipping document copies, transit times, shipping sizes and weights, re-consignment requests:

Responsibility	Traffic Coordinator	Number	E-Mail
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Portables & Large Industrials -Domestic, Mexico, Canada, P.R	Abigail Ott	219-861-5365	abigail.ott@sullair.com
Compressors, Dryers, Filters- International	Carol Howard	219-861-5043	carol.howard@sullair.com
Small Industrial Compressors, Dryers, Filters, Sullair Argentina and Sullair Del Pacifico	Brooke Murphey	219-861-5005	brooke.murphey@sullair.com
Airends, Domestic and International	Laurie Lukes	219-861-5035	laurie.lukes@sullair.com
Domestic and International Parts	Lou Martini	219-861-5052	lou.martini@sullair.com

Traffic, Compliance: For inquiries related to HTS & ECCN information, Free Trade Agreement Certificates, Manufacturer Affidavits, Country of Origin and Hazmat information:

Responsibility	Name	Number	E-Mail
Traffic, Compliance	Maureen Bejar	219-861-5124	maureen.bejar@sullair.com
Traffic, Compliance	David Metcalf	219-861-5011	david.metcalf@sullair.com

Traffic Escalations: Manager of Traffic - Susan Hannon -219-861-5138 or susan.hannon@sullair.com

Credit: For inquiries related to: Customer account inquiries, customer credit reviews and order releases:

Responsibility	Name	Number	E-Mail
Credit and AR Manager	Mike Tee	773-554-3510	michael.tee@sullair.com
AP Manager	Sandy Elick	219-861-4039	sandy.elick@sullair.com
AR Support	Thomas Osborn	219-861-5020	thomas.osborn@sullair.com

Rental and Infrastructure – North American Sales

Equipment Orders: For inquiries related to:

Portable Air Power: Order entry, pre-order queries, order status for machine, process certificate of origin, CAT network parts invoice and shipping notices, inventory reports, lead times, credit/debit adjustments, issuing of RMA's:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Sandy Rejak	219-861-5627	portable.order@sullair.com
REMAN Coordinator	Kim Stark		
Machine Expedite	Kelly Buhman	219-861-5210	kelly.buhman@sullair.com

Aftermarket: Pre-order queries, order entry & status, credit/debit adjustments, CAT network parts invoice and shipping notices:

Responsibility	Name	Number	E-Mail
Customer Service Rep- Lead	Kaleigh Hinkle	219-861-5394	parts.order@sullair.com
Customer Service Rep	Vernolia Garner		
Customer Service Rep	Jennifer Ferencevich		
Customer Service Rep	Benjamin Danielson		

Order Entry Escalation: Customer Service Manager – Kevin Reisinger: 219-861-5273 or kevin.reisinger@sullair.com

Technical Service: For inquiries related to:

Portable Air Power Tech Service: Technical assistance to channel partners and end users, 24/7 assistance available via telephone, email and onsite support per request:

Responsibility	Name	Number	E-Mail
Portable Air Power Tech	Robert Brosky	219-861-5674	construction.service@sullair.com
Portable Air Power-Tech	Morrel Baker		
Portable Air Power-Tech	Justin Dillion		
Portable Air Power-Tech	Matt McCurdy		
Portable Air Power-Tech	Dan Qualkenbush		

Service Escalation: Service Manager for Rental and Infrastructure - Paul Whitworth 219-861-5670 or Corwin.whitworth@sullair.com

Aftermarket: For inquiries related to: Sullinet/SmartEquip assistance, **parts price and availability**, parts RMA's, parts credit/debit adjustments, certificate of origin, MSDS form requests, parts and OEM Business, machine manual requests, parts order issues, order status for parts and OEM, expediting and general assistance:

Customer Response Center- Lead	Marcy Waldo	219-861-5200	crc@sullair.com
Customer Response Center	Tonya Rasmussen		
Customer Response Center	Erica Jones		
Customer Response Center	JoEllen Pagels		
Customer Response Center	Lyndsie Daikhi		
Customer Response Center	Silvia Novales		

CRC Escalation: Customer Service Manager – Kevin Reisinger: 219-861-5273 or kevin.reisinger@sullair.com

Aftermarket Technical Assistance: Machine, equipment spare and replacement parts identification, aftermarket kit creation, list price part quotations:

Responsibility	Name	Number	E-Mail
Sales Technician-Lead	Lou Gross	219-861-5391	parts.tech@sullair.com
Sales Technician	Ralph Grillo		

Equipment Technical Sales Support: For inquiries related to: Inside sales support, machine application assistance, configuration feasibility research and special option quotations:

Product Specialist, Portable	Kevin Fogus	219-861-5696	Equip.portable.tech@sullair.com
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Aftermarket and Equipment Tech. Support Escalation: Customer Service Manager - Tim Brinkman: 219-861-4006 or timothy.brinkman@sullair.com

Marketing Personnel

Responsibility	Name	Number	E-Mail
Director of Sales, Portables	Zach Switalski	219-229-5815	Zachary.Switalski@sullair.com
Senior Product Manager, Portables & Tools	Nav Sharma	773-554-3514	navendu.sharma@sullair.com
Sr. Product Manager, Aftermarket	Tim Kruto	773-554-3497	timothy.kruto@sullair.com
Product Manager, Aftermarket	Ken Kamin	773-554-3506	kenneth.kamin@sullair.com
Sr. Manager, Retail Channel, Business Ops & Strategy	Louis Torres	773-554-3523	louis.torres@sullair.com



SULLAIR® *information*

Sr. Manager, Retail Sales	Anthony Stanley	773-383-4804	Anthony.stanley@sullair.com
Product Manager, Portable Remanufacturing	Brian Waldo	218-861-5362	brian.waldo@sullair.com
Senior Channel Manager	Susan Donovan	219-861-5079	Susan.donovan@sullair.com
Channel/Customer Service Specialist	Lyndsie Daikhi	219-861-5326	Lyndsie.daikhi@sullair.com
Commercial Systems Manager	Kyle Sanders	219-861-5264	Kyle.sanders@sullair.com
S&OP Manager	Mike Strejc	773-554-3469	Michael.Strejc@sullair.com